

PRIVACY POLICY

Your privacy and the confidentiality of your Personal Data are important to us. Therefore, for the sake of data security and keeping in mind the applicable laws, this privacy policy has been created, in which you will find the necessary information, including detailed rules and purposes of processing Personal Data collected during your use of the Website.

In order to standardize the meaning of certain terms and edit the text more clearly, the phrases and expressions below have the following meanings in this Policy.

- **Data Controller** - means the entity running the Service, i.e. **HEALTHCARE INTERNATIONAL D. M. OSSOWSCY spółka jawna**, 50 Chorałwi Panczernej St., 02-951 Warsaw, and at the same time means the data controller of personal data, i.e. the entity that independently determines the purposes and methods of processing personal data. If you wish to contact the Data Controller, it is possible via-email: office@health-care.pl or at the above mailing address. Contact with the Data Protection Officer is possible via email: kaczmarek.rod@gmail.com, with the note "Personal data - Healthcare International".
- **Personal data** - information about a person identified or identifiable by one or more specific factors that determine physical, physiological, genetic, mental, economic, cultural or social identity, including device IP, location data, Internet identifier and information collected through cookies and other similar technology.
- **Policy** - this Privacy Policy.
- **RODO** - Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016 on the protection of persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC.
- **Service** - the Internet service operated by the Data Controller at <https://www.healthcarewarsaw.com/>
- **User** - any person visiting the Site or using one or more of the services or functionalities described in the Policy.

1. SECURITY

- 1.1. The Data Controller, in order to ensure data security, uses appropriate technical measures to prevent unauthorized persons from obtaining and modifying personal data obtained through the Website and sent through contact forms available on the site, including a secure communication encryption protocol (SSL certificate). An encrypted connection can be recognized by two elements - the string "https://" and the padlock symbol in the browser line.
- 1.2. The Data Controller shall take all necessary measures to ensure that its subcontractors and other cooperating entities also provide guarantees to apply appropriate security measures whenever they process Personal Data on behalf of the Data Controller.

2. PURPOSES AND LEGAL BASIS OF DATA PROCESSING

When you use our website for informational purposes only, i.e. if you do not use contact forms or otherwise provide us with information, we only collect the data that your browser sends to our server. For details on the purposes and basis for processing your personal data, please see below.

USE OF THE SERVICE

- 2.1. Users' personal data, including IP address or other identifiers and information collected through cookies and other similarly functioning technologies, are processed by the Data Controller:
 - a) for analytical and statistical purposes, in which case the legal basis for the processing is the legitimate interest of the Data Controller (Article 6(1)(f) of the RODO), consisting of conducting analyses of Users' activities, as well as their preferences in order to improve the functionalities used and services provided;
 - b) for the purpose of possible establishment and investigation of claims or defense against claims - the legal basis of the processing is the legitimate interest of the Data Controller (Article 6(1)(f) RODO), consisting in the protection of its rights;
- 2.2. The User's activity on the Service, including his/her Personal Data, is recorded in system logs (a program used to keep a chronological record containing information about events and activities that relate to the computer system used to provide services by the Data Controller). The data collected in this way are used primarily for the purpose of administering the Service. The Data Controller also processes them for technical purposes, for the purpose of ensuring the security of the IT system and the management of this system.

CONTACT

- 2.3. The personal data you provide in connection with the establishment of contact with the Data Controller, and including by e-mail or telephone, are processed primarily for the following purposes:
 - a) To handle your inquiry and respond to you. The legal basis for processing your personal data for this purpose is the Data Controller's legitimate interest - Article 6 (1) (f) of the DPA.
 - b) to act on your request before entering into a relevant contract or to take action to perform the contract, depending on the content of your message / communication. The legal basis for the processing of your Personal Data for this purpose is the necessity to perform the contract or to take action prior to the conclusion of the contract - Article 6(1)(b) RODO, and if it comes to the processing of Personal Data (including health data) for the purpose of performing health services, providing health care, etc., the legal basis will also be Article 6(1)(c) and Article 9(2)(h) RODO.

MAKING APPOINTMENTS / MEDICAL SERVICES

- 2.4. The Service provides an opportunity to make an appointment or to use the Data Controller's medical services and/or provide health care. The use of the form requires the provision of Personal Data, which is necessary to complete the reservation or use the services. Provision of data marked as mandatory is required in order to accept and service the request, and failure to provide such data will result in the impossibility of service.
- 2.5. The Personal Data is processed for the purpose of acting at your request prior to entering into a relevant contract or taking action to perform the contract, as well as for the purpose of fulfilling

statutory obligations related to the provision of health services and the provision of health care. The legal basis for the processing of your Personal Data for this purpose is the necessity to perform the contract or take actions prior to entering into the contract - Article 6(1)(b) of the RODO, and if processing of Personal Data (including health data) for the purposes of providing health services, providing health care, etc. will occur, the legal basis will also be Article 6(1)(c) and Article 9(2)(h) of the RODO.

3. PERIOD OF PROCESSING OF PERSONAL DATA

- 3.1. The period of data processing by the Data Controller depends on the purpose of the processing. As a rule, data are processed until the execution of the contract, withdrawal of the consent given or filing of an effective objection to data processing in cases where the legal basis for data processing is the legitimate interest of the Data Controller.
- 3.2. Personal data processed in connection with the provision of health services, as well as medical records, the Data Controller is required to keep, as a rule, for 20 years from the date of the last entry in it, unless other periods are prescribed by law.
- 3.3. The processing period may be extended if the processing is necessary for the establishment and assertion of possible claims or defense against claims, and thereafter only if and to the extent required by law. After the expiration of the processing period, the data shall be irreversibly deleted or anonymized.
- 3.4. In the case of processing of Personal Data on the basis of consent, its withdrawal by the User shall not affect the legality of the previously performed processing on this basis.

4. RIGHTS OF SERVICE USERS

- 4.1. The user has the right to access the content of the data and to request rectification, deletion, restriction of processing, the right to data portability and the right to object to data processing, as well as the right to lodge a complaint with the President of the Office for Personal Data Protection.
- 4.2. To the extent that the User's data is processed on the basis of consent, this consent can be withdrawn at any time by contacting the Data Controller (-email: office@health-care.pl or the above-mentioned mailing address) With regard to cookies that require consent, its withdrawal is possible through the functionality offered on the Website.
- 4.3. The User has the right to object to the processing of data for marketing purposes, if the processing is carried out in connection with the legitimate interest of the Data Controller, as well as - for reasons related to the User's particular situation - in other cases where the legal basis for data processing is the Data Controller's legitimate interest (e.g. in connection with the implementation of analytical and statistical purposes).

5. DATA RECIPIENTS

- 5.1. In connection with the performance of services, Personal Data will be disclosed to external entities, including, in particular, suppliers responsible for IT support (including but not limited to hosting, IT support, IT tool providers), law firms and legal advisors, and entities that process data at the Data Controller's direction, as well as those affiliated with the Data Controller.

- 5.2. If the User's consent is obtained, his data may also be shared with other entities for their own purposes, including marketing purposes.

6. TRANSFER OF DATA OUTSIDE THE EOG

- 6.1. The level of protection of Personal Data outside the European Economic Area (EEA) differs from that provided by European law. For this reason, the Data Controller does not generally transfer Personal Data outside the EEA.
- 6.2. The Data Controller always informs about the intention to transfer Personal Data outside the EEA at the stage of collection. This is done only when necessary and with an appropriate degree of protection, primarily by:
 - a) concluding the necessary agreements for entrusting the processing of Personal Data;
 - b) Cooperation with processors of Personal Data in countries for which a relevant decision of the European Commission has been issued regarding the determination of ensuring an adequate level of protection of Personal Data;
 - c) Use of standard contractual clauses issued by the European Commission;
 - d) application of binding corporate rules approved by the relevant supervisory authority;

7. PROFILING

Decisions based on automated processing of personal data, including profiling, will not be made against you.

8. COOKIES

- 8.1. The website uses cookies.
- 8.2. Cookies (so-called "cookies") are computer data, in particular text files, which are stored on the User's terminal device and are intended for the use of the website. Cookies usually contain the name of the website from which they come, the time they are stored on the end device and a unique number.
- 8.3. Information collected by cookies, as a rule, do not constitute Personal Data (they do not allow identification of the User). However, some of this information, depending on its content and use, may be attributed to a specific person and thus be considered Personal Data. The provisions of the Privacy Policy regarding personal data apply to this type of information, and the basis for its processing is the legitimate interest of the Data Controller or a third party (Article 6(1)(f) RODO), understood as: ensuring the proper functioning of the Service and conducting statistics/analysis. In some cases, in particular, if required by a given cookie provider (third party), the basis for processing personal data may also be the voluntary consent of the User. Cookie providers (third parties) may act as controllers of your personal data in certain cases.
- 8.4. The following types of cookies are used on the Data Controller's Website:
 - a) session files - temporary files that are stored on the User's terminal device until the User leaves the website or shuts down the software (web browser);
 - b) permanent - files stored in the User's terminal device for the time specified in the parameters of cookies or until the User deletes it;

- c) Technical - files necessary for the functioning of the Service, used to ensure its proper operation and safe operation;
 - d) Marketing - used to make advertising messages (about products / services) more relevant and tailored to the User's preferences. They also allow you to run advertising campaigns. Examples of tools that use this type of cookies - Meta Pixel, Google Ads, etc.
 - e) analytical and functional files - files that make it possible, among other things, to optimize the use of the Website; in particular, they make it possible to recognize a User's device and appropriately display a website, tailored to the User's individual needs; as well as to create statistics and analyses that help understand how Users use the websites, which makes it possible to improve their structure and content, as well as to detect abuses.
- 8.5.** The Service may use both the Data Controller's cookies and cookies from third parties - detailed information in this regard can be found in the relevant functionality, i.e. within the banner that allows you to select the cookies you agree to install.
- 8.6.** Most browsers automatically accept cookies, but if you prefer to change your settings, your browser should provide you with the ability to reject, delete or block specific cookies.
- 8.7.** You may verify the status of your current privacy settings for the browser you are using at any time using, among other things, the tools available at the links below:
- a) <http://www.youronlinechoices.com/pl/twojewybory>
 - b) <http://optout.aboutads.info/?c=2&lang=EN>
- 8.8.** At these links you will find relevant information for the most popular browsers:
- a) Google Chrome - click [here](#)
 - b) Safari - click [here](#)
 - c) Microsoft Edge - click [here](#)
 - d) Internet Explorer - click [here](#)
 - e) Mozilla Firefox - click [here](#)
 - f) Opera - click [here](#)
- 8.9.** If you have trouble finding a way to disable cookies, check your browser's "Help" function to find out how your browser handles cookies. Note that if you disable cookies in your browser, these settings will apply to all websites, not just this one.
- 8.10.** Since some cookies are necessary for the proper functioning of the Services, changing your browser settings may prevent some features or services from acting properly or even prevent you from using the Services altogether.